



viernes, octubre 18, 2024

## Customer Survey

Welcome back from your recent trip. Your comments are extremely important in our constant efforts to improve our service. We are committed to using our profits to help preserve the environment(Guadalupe Ecological Reserve) and protect its wildlife, and support the communities where we operate. \* 1 minute feedback

**Email** pollyokeden@live.co.uk

**Select your tour program** Manu Short Trip 3 days

**When did you take the tour?** lunes, octubre 14, 2024

**Did you travel as?** Solo Traveler

## 1: Guide Services

**Guides Name** Carlos

Professional & Friendly	Excellent
Activities Performances	Excellent
Quick in Solving Problems	Excellent
Able to entertain the Group	Excellent
Clearly Speaking	Excellent
Envirommental Concern	Excellent

### Your Comments:

Absolutely fantastic guide - one of the best guides I have had in all the tours i've done so far in Peru. Carlos was so friendly and had a great sense of humour- he made me feel very comfortable despite being a solo traveller, and had a great bond with the group. He was SO well informed about all things relating to the Amazon and was able to answer all of our questions and more. He shared so much fascinating information with us, I really learnt a lot. Thank you Carlos!

## 2: Lodging Facilities

Location	Excellent
Cleaness	Excellent
Toilets Facilities	Excellent
System of Trail	Excellent

### Your Comments:

Great accommodation!

### 3: Food & Meals

Fesh	Excellent
Cleaness	Excellent
Variety	Excellent

#### Your Comments:

Delicious food and a nice variety.

### 4: Ground Transportation

Minivan or SUV Transport

Punctuality	Excellent
Safety Equipements	Excellent
Cleaness	Excellent

### 5: Motor Boat Transportation

Navigation by rivers

Punctuality	Excellent
Safety Equipements	Excellent
Cleaness	Excellent

### 6: Customer Service from Office

Website Information	Excellent
Booking Procedure	Excellent
Activities & Itinerary Design	Excellent
Responsiveness	Excellent

#### Your Comments:

Hebert was very helpful and accommodating in sharing info the day before the trip.

### 7: Would you recommend Wild Watch Peru?

Overall Experience



#### You Final Comments

Fantastic experience and a great taste of the Amazon - would love to come back and explore for longer next time!